

Client-Supplied Hardware Waiver – Acknowledgment of Risk and Charges

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Civic Shower Screens and Wardrobes has been instructed to install a Civic shower screen using hardware that has not been supplied by Civic (e.g., hinges, clips, fixings). Civic is committed to quality installation, but the use of non-Civic hardware presents increased risks, additional costs, and limitations on warranty coverage.

Acknowledgment of Risks and Charges

By signing this waiver, I acknowledge and accept the following:

- No deduction will be applied to Civic's original quotation for the substitution of Civic-supplied hardware with hardware sourced elsewhere. In some cases, additional charges may apply for handling non-standard hardware.
- The use of non-Civic fittings can create complications or delays, and Civic accepts no liability for issues related to the fit, function, or finish of client-supplied hardware.
- We require advance confirmation of hinge specifications and cutouts. If the hinges do not comply with standard Civic hinge cutouts, a one-time template creation fee of \$500 applies.
- If hinges or hardware are not on site at the scheduled time of installation, a callout fee will be charged, and installation may be rescheduled.
- Civic's warranty is strictly limited to the glass and installation workmanship. No warranty is provided for any hardware supplied by the client, including hinges, clips, or fixings.
- Civic will not cover any costs associated with hardware defects, failures, or adjustment needs.
- Any service calls or callbacks for hinge adjustment or hardware issues will incur a labour charge, even if the hardware is covered under a third-party or supplier warranty.

Warranty Disclaimer

Civic Shower Screens and Wardrobes provides no warranty, express or implied, for client-supplied hardware. All warranty claims must be directed to the hardware supplier or manufacturer. Civic's warranty coverage is limited to glass and installation quality only.

Authorisation to Proceed with Client-Supplied Hardware

This authorisation is given in the name of:

Authorised person: _____

Signature: _____ Date: _____

Site address: _____